

PLEASE CHECK ONE

TECHNICAL  WARRANTY  SERVICE INQUIRY

CREATED BY: \_\_\_\_\_ DATE: \_\_\_\_\_

CUSTOMER NAME: \_\_\_\_\_ CUSTOMER NUMBER: \_\_\_\_\_

## Contact Info

REPAIR / SHIP TO FACILITY: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

CONTACT PERSON: \_\_\_\_\_

PHONE: \_\_\_\_\_ EMAIL: \_\_\_\_\_

## Vehicle Info

VEHICLE COMPANY OWNER: \_\_\_\_\_

OEM / TRUCK MANUFACTURER: \_\_\_\_\_

VIN: \_\_\_\_\_

MODEL YEAR: \_\_\_\_\_ BUILD DATE: \_\_\_\_\_

IN SERVICE DATE: \_\_\_\_\_ MILEAGE / HOURS: \_\_\_\_\_

NUMBER OF AXLES: \_\_\_\_\_ GROSS VEHICLE WEIGHT: \_\_\_\_\_

VEHICLE TYPE:  VAN  DUMP  MIXER  OTHER: \_\_\_\_\_

## Suspension/Axle Info

AXLE / SUSPENSION MODEL: \_\_\_\_\_

AXLE / SUSPENSION SERIAL #: \_\_\_\_\_

POSITION:  PUSHER  TAG  PRIMARY TYPE INSTALL:  FACTORY  AFTERMARKET

TIRE SIZE: \_\_\_\_\_

## Part in Question

DESCRIPTION/FAILED PART #: \_\_\_\_\_

QUANTITY: \_\_\_\_\_ ESTIMATED # OF UNITS W/PART: \_\_\_\_\_

REPAIR / WORK ORDER AVAILABLE:  YES  NO

UNIT OUT OF SERVICE:  YES  NO DATE OUT OF SERVICE: \_\_\_\_\_

PICTURES INCLUDED:  YES  NO

REASON FOR INQUIRY WITH AS MUCH DETAIL AS POSSIBLE: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Contact Watson & Chalin at 972.547.6020 for additional information.



**Watson & Chalin**  
725 E. University Drive, McKinney, Texas 75069  
972.547.6020 • 800.445.0736 • Fax 972.542.0097  
[www.watsonsuspensions.com](http://www.watsonsuspensions.com)

